

5 Chris Doyle is head of our infrastructure geophysical
6 division, and we've heard a lot again today about the
7 importance of critical infrastructure, the resiliency of
8 society and how we can have enhanced consequence
9 management recovery, and a lot of this fits squarely
10 onto Chris's portfolio. So I think you'll be very
11 pleased to hear about some of his thoughts following
12 this.

13 MR. CHRIS DOYLE: Okay, thank you, Starnes.

14 First I'd like to thank my friends from the Swedish
15 Fortifications Agency for this wonderful red tie they
16 supplied me with before I came up today. I appreciate
17 that. Actually, many of you have probably seen them
18 already around the conference, but they say CIP at the
19 bottom, which of course can only stand for critical
20 infrastructure protection, to a civil engineer at least.
21 But I'm glad to be here to talk about what keeps me up
22 at night. There are lots of things that keep me up at
23 night, but none probably more important than the subject
24 we're here to talk about today, and I can tell you that
25 in my world where I'm dealing with infrastructure

1 protection and emergency preparedness and response, the
2 thought of an event that could have vast geographical
3 impacts and affect multiple critical infrastructure
4 assets and lots and lots of people in one way or another
5 is really I think what keeps me awake at night and kind
6 of drives my R&D agenda. And it certainly keeps my
7 customers inside the Department of Homeland Security up
8 at night, and I think they do a good job of dealing with
9 it on a day-to-day basis. But our role is to develop
10 technologies to help them get a little bit more sleep.
11 So on the preparedness and response side, I think you
12 have to look at it from a couple of standpoints, and
13 we've heard a little bit of discussion about this this
14 morning. Certainly the Defense Minister was talking
15 about this as well. And that's how you're able to share
16 information, because I think one of the keys to a
17 successful response, and again talking about a large
18 geographical area where you're involving multiple
19 jurisdictions or multiple agencies at various levels of
20 government, one of the critical aspects or features that
21 you're looking for is the ability to share information
22 seamlessly. And we've been spending a great deal of
23 time on that over the past several years, and it's a
24 very tough problem to address, particularly where you're
25 looking at potentially in the United States we're

1 talking about 38,000 separate jurisdictions and many of
2 them are using their own proprietary software
3 applications that we then are trying to find a common
4 ground, a standard, if you will, that will allow for
5 this seamless exchange of data at the emergency
6 operations center, from the state to the local level,
7 from the state to the federal level. And that is a
8 tough, tough problem to try to address. I'm going to
9 deal with one microcosm of that, which is logistics and
10 trying to allocate resources across very broad areas.
11 There are lots of private vendors that are very anxious
12 to get engaged in the disaster response, and we saw
13 this -- really in every hurricane season we see this
14 with big corporations in the United States like Wal-Mart
15 and Home Depot where -- to name just a few. They're
16 willing to supply U.S. with information about their
17 inventories so that the federal government, the state
18 government have situational awareness, they have
19 transparency and understand where various types of
20 materials are located for distribution. However, right
21 now the level of sophistication for exchanging that
22 information involves printing it out and faxing it back
23 and forth to one another. So one of the areas that
24 we're looking at is using this overall standardization
25 of data exchanges to account for that. And one of the

1 other peculiarities when you're dealing with Wal-Mart or
2 Home Depot or the UPS, Brown, you all may have seen the
3 commercials, I don't know, maybe it's just a U.S. thing.
4 I guess it is, judging from the reaction. It's not.
5 But, you know, all of these private corporations have
6 proprietary packages that they use for allocating their
7 own resources, and the last thing that they want to do
8 is pry them open and allow the federal government to
9 take a look at how their code was put together, because,
10 frankly, there's just not a high level of confidence in
11 the U.S. that the government can take care of and
12 protect that information. That's why personally
13 identifiable information is such a big deal in the
14 United States. But, by seeking a standard through which
15 this data can be exchanged, we think we can get around
16 that issue and still provide a workable solution. And
17 right now we have one that we think is about 35 to
18 40 percent effective right now, and we're continuing to
19 pursue that. So from an incident management standpoint,
20 I think being able to manage people and resources across
21 multiple jurisdictions, but also providing tools that
22 are going to protect responders, because what we're
23 really interested in is protecting people, and that
24 includes the people who are going in to save other
25 people. So we spend a lot of time developing

1 technologies that are going to help responders be safer
2 with what they do and more effective with what they do.
3 And I think one of the flag ship programs that I'm proud
4 to have in my portfolio we call a three-dimensional
5 locator or tracker for firefighters, and I'm sure many
6 of you are aware that GPS is denied inside of a
7 structure. You lose it at the front door of a building.
8 So our hope is to develop a solution that is going to
9 work in three dimensions, provide that altitude, and
10 work in skyscrapers in an urban environment where you
11 have lots of steel reinforcement in concrete or you have
12 lots of iron that's been welded or riveted to build the
13 frame of the building itself, and lots of glass. So all
14 these things can contribute to obstructing transmission
15 of signal. So we're working on developing a solution
16 that's going to get around that. We actually have a
17 prototype that's good to about three meters or so
18 already that we're continuing to refine. I think I can
19 say that the three meters is repeatable approximately
20 50 percent of the time or so. And the program manager
21 is actually here with me this week. Jalal Mapar is
22 somewhere out there. These lights are pretty bright so
23 I can't see where he is, but I brought him with me to
24 talk more to our international friends about that
25 particular product and a few of the other training

1 things that we're working on.

2 One last program that I wanted to raise with respect to

3 incident management is a real-time data transmission

4 from aircraft. Surveillance, obviously one of the

5 biggest issues that the European community is dealing

6 with, same with the United States. You might hear more

7 about that from Anh Duong, but certainly from an

8 incident management standpoint and from an

9 infrastructure protection standpoint, we're very

10 interested in surveillance technologies and,

11 particularly following a disaster event, being able to

12 capture the imagery, do some kind of an analysis of what

13 the changes in that area are and get them back to

14 decision-makers as quickly as possible has been a very

15 difficult task to achieve for lots of different reasons.

16 But we have worked a project that we demonstrated about

17 two months ago where we have real-time transmission of

18 that data, of that process data to a ground station

19 using microwave technology. So we're continuing to work

20 on those things. We've not gotten all the way there in

21 terms of incident management, but I think going back to

22 resilience -- and a lot of people think in terms of

23 people's resilience to bounce back from events or a

24 facility's resilience to deal with an event, but I think

25 you also need to think in terms of resilience of

1 operations and particularly resilience of response. And
2 technology is a key instrument in effecting that kind of
3 resilience and response.

4 I'll talk about critical infrastructure protection very
5 quickly. I've probably run out of time already, but I
6 just want to impart one thing about infrastructure
7 protection that is key to resilience from my standpoint,
8 and that is materials science. I think that -- and I
9 guess I'll kind of combine this with the last question
10 that you had, Starnes, which was take-aways for this
11 crowd, and that is that I think materials science is
12 really the next frontier for infrastructure protection.

13 The big problem that we're dealing with from an
14 engineering standpoint right now is the existing
15 building stock and the historic fabric associated with
16 much of it. Nowhere is that more prevalent than right
17 here in Europe. We think of old as 200 years or so in
18 the United States. I know that's just an infant over
19 here in Europe. But there's tremendous existing
20 inventory of building stock that needs to be protected,
21 and advanced materials are the way to go because we're
22 never going to move these buildings, we're never going
23 to achieve standoff, we're never going to effect
24 building codes, at least not in the United States, to
25 recognize terrorism restrictions and be prescriptive

1 against terrorist attacks. So I think that we need to
2 come up with the materials and provide the information
3 to the building designers, the architects and the
4 engineers, so that they can make the decisions on behalf
5 of their clients, the building owners, to make
6 responsible investments in materials to provide this
7 infrastructure protection.

8 DR. STARNES WALKER: I would make one comment that many
9 in the audience I think would appreciate is that much of
10 the advances we have in society, hundreds of years, has
11 been our understanding of how materials behave in
12 extreme environments -- the physical, the optical, the
13 electronic properties. And I think as Chris has pointed
14 out, as we make advances in materials science and how it
15 ties to resiliency and how to enhance the ability to
16 withstand either a natural disaster or a man-made
17 disaster is really important. So the breakthroughs that
18 are made through Europe, in the Baltic area here and
19 these will have great adaptation to enhancing homeland
20 security, national security interests.

21 The other, just a question: What's the role of test
22 beds and exercises in looking at the seams of
23 vulnerabilities relative to consequence management
24 recovery? Could you just say a few words, because I
25 think that's something that we saw in the last video

1 that was very important in terms of how everything
2 worked, but you also want to exercise that to find out
3 where those vulnerabilities are so that you develop
4 programs to address those.

5 MR. CHRIS DOYLE: Yeah, I think testing and exercising
6 your plans and your ability to respond is a critical
7 feature, and we do that incessantly in the department.
8 We have national level exercises that we conduct within
9 the department that are government wide and also go down
10 to state and local level. And there are also
11 requirements at the state and local level to conduct
12 periodic exercises of their plans for response to ensure
13 that they have all of the right parts in place. In
14 fact, those exercises they conduct locally and at the
15 state level are required in order for them to receive
16 grant funding to carry those out. So our technology
17 part of that is that we watch very closely because we
18 are also building technology enablers, if you will, to
19 help with that training and that simulation, and
20 understanding that the more people that you can get
21 involved in these exercises and the more realistic you
22 can make it, all of these things only go to enhancing
23 the virtual experience of the exercise, if you will, and
24 making it seem realistic and being able to capture data
25 about the decisions that were made by the incident

1 commanders, by the mayors, et cetera. One of the things
2 that we're striving for is developing a training
3 simulation that will enable U.S. to turn back the hands
4 of time and change the decision and see what the outcome
5 might have been had a different decision been made. And
6 I think that that kind of thing is going to be very
7 critical particularly to elected officials who are
8 constantly struggling with what decisions to make and
9 all of the possible outcomes and consequences.

10 DR. STARNES WALKER: See, one of the advantages I have
11 in being moderator is I know when to throw a slow pitch.
12 Chris spent years at FEMA before coming to S&T, so I
13 knew that he would be able to answer this very well.
14 Thank you, Chris.